



LIVE AND VIRTUAL

ONLINE

FACE TO FACE

Overview

Are you ready to join the journey in becoming a world-class organisation?

Most organisations improve as a reaction to feedback or in increments driven by a particular project or event. What if you could improve continuously, across the board, by being innovative and proactive? Critically, what if you could change before your competitor does?

Whatever your organisation is going through, it's always a good time to look at new ways to improve. To do that, you need the insights, skills and techniques to help you and your team manage any complexity you may encounter.

Our Systems for Continual Improvement course identifies and defines opportunities for improvement – *beyond those typically used in business* – and introduces the most current ideas, skills and tools to help organisations ensure successful improvement and growth. With a strong focus on people, quality and leadership, our course challenges the status quo and presents some valuable tools to allow participants to see things with a different perspective.

Why Choose Southpac?

To continually improve and achieve lasting success, people need to be seen as the solution to organisational problems, not the cause.

Employees need to be given the opportunity to prove their value and abilities and be seen as true collaborators and partners.

Southpac is committed to equipping organisations with the knowledge, skills and tools to be able to create a culture that fosters and develops these approaches.

We believe that quality, safety and reliability go hand in hand with effective leadership, strong organisational culture and a happy and empowered workforce.

We believe this passionately and will strive to help your organisation feel the same way.

Who Should Attend?

Anyone looking to enhance and develop their knowledge of effective systems management & continual improvement processes.

The course is ideal for those whose wishing to develop a new creative skill set and those who are not willing to accept the "we've always done it this way" mindset.

Managers, Team Leaders & Supervisors working in an operational or administrative environment or who are responsible for the day to day management of a team's performance.

Lead & Internal Auditors looking to develop their team leadership knowledge and people performance management skills to optimise overall team performance.

Southpac has an enviable reputation with industry professionals, worldwide.

Some of our Clients





Course Benefits

- Highly engaging facilitators with extensive experience not only as trainers, but also as recognised business leaders
- Training aligned with industry standards, workplace requirements and skill sets
- Facilitated, interactive learning with like-minded people
- Exciting group activities and role play exercises
- Realistic and relevant case studies
- Practical application of knowledge
- Ongoing support for developing your career pathways

Course Content

The Systems for Continual Improvement course covers the following:

- Systems and processes to support continuous improvement
- Monitoring and adjusting performance strategies
- Opportunities for further improvement
- Innovative work practices
- Creating an innovative environment
- Implementing an innovative work environment
- Sharing and evaluating innovation
- Assessing critical thinking skills in others
- Training others in creative thinking
- Developing others through application
- Introduction to knowledge management systems
- Understanding the importance of sustainability in the workplace
- Preparing and implementing workplace sustainability policies
- Reviewing and monitoring processes around sustainability policies
- Reviewing the effectiveness of systems

Scheduled Course Dates



Scan the QR code for upcoming public course dates.

Recognition of Training

This course provides four units of competency which can be used towards the Diploma of Quality Auditing, Diploma of Leadership and Management, and other Diplomas or qualifications.

BSBSTR502	Facilitate continuous improvement
BSBSTR501	Establish innovative work environments
BSBCRT511	Develop critical thinking in others
BSBSUS511	Develop workplace policies and procedures for sustainability

Learning Outcomes

Following this course you will be able to:

- Establish systems and processes to facilitate continuous improvement, as well as developing strategies and policies around workplace sustainability
- Establish work practices that support innovation, and create an innovative environment using collaboration and available resources
- Understand critical and creative thinking concepts and models to assess the critical thinking skills of individuals and teams
- Analyse the effectiveness of the systems and recommend improvements

In-house Corporate Training

We understand that finding the time and budget to train staff can be challenging. That's why we offer unique in-house training packages that are designed to make qualifying your staff as simple as possible.

Ask us about options to suit your specific needs that will help your personnel develop the skills and knowledge they need, while building towards qualifications that are industry recognised.

Certified Provider

By taking a course with us, you can rest assured you're getting the highest quality content from a certified provider.

