



LIVE AND VIRTUAL  
ONLINE  
FACE TO FACE

## Overview

**In an era where employee engagement levels continue to fall and the challenges facing organisations continue to increase, a new type of leadership must be adopted.**

**This course has been designed for those who are responsible for leading others, be it individuals, teams or whole organisations. Time is spent analysing self, one's values, what motivates and developing your personal leadership style. After all, we cannot lead others if we are not first a disciplined self-leader...**

For any person to be an effective manager and leader of others they must first be an effective manager and leader of self. The key principles of leadership and management are developed and practically applied in this highly engaging course. Participants will develop new leadership skills as well as gaining a deeper insight into their own style and leadership.

### Why Choose Southpac?

Southpac has the reputation for conducting the most practical and up to date aviation auditor training and ISO 9001 courses in the industry.

Southpac have been involved with Quality and Safety Management Systems and their application within the aerospace industry for over twenty years.

We have the experience, resources and capability to address the many unique and diverse elements of management systems and auditing in the aviation industry.

### Who Should Attend?

Managers, Team Leaders and Supervisors working in an operational or administrative environment or who are responsible for the day to day management of people and/or teams.

Anyone who wants to manage their own time, stress and workplace relationships more effectively!

### Course Benefits

- Provides 6 nationally recognised units of competency required for the Diploma of Leadership & Management
- Units can also be used towards other Qualifications
- Develop leadership skills and gain a deeper insight into your own style of leadership

*Southpac enjoys an enviable reputation with industry professionals from all over the world.*



## Face-to-Face Training

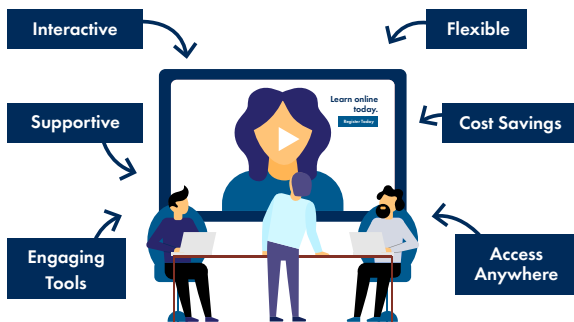
Southpac's globally renowned face-to-face courses are synonymous with thought leadership and workplace relevance. We aim to offer the most up-to-date and industry-specific SMS course, facilitated by highly experienced aviation professionals. Face-to-face delivery of this course includes various workshops and practical group exercises.

## Live Learning through Virtual Training

Our LIVE Learning Virtual Classroom offers you the flexibility to log in and learn from anywhere. With real-time participation and interaction, our Virtual courses are highly sought after for being practical and convenient while still providing the most relevant and engaging training in the industry. Virtual delivery of this course includes various highly interactive workshops, group discussions and activities.

### LIVE Learning Virtual Classroom

Engaging | Intuitive | Interactive | Convenient



## Course Dates

To view current scheduled courses, click [here](#).  
Book early to avoid disappointment.

## Prerequisites | Entry Requirements

There are no prerequisites for this course.

## Recognition of Training

**Part of Diploma of Quality Auditing and Diploma of Leadership & Management. Find out about our diplomas, [here](#).**

<b>BSBPEF502</b>	Develop and use emotional intelligence
<b>BSBLDR523</b>	Lead and manage effective workplace relationships
<b>BSBTWK502</b>	Manage team effectiveness
<b>BSBPEF501</b>	Manage personal and professional development
<b>BSBCMM511</b>	Communicate with influence
<b>BSBOPS502</b>	Manage business operational plans (online unit to be completed pre- or post-course)

On completion of this course and all assessments (including online unit) participants will achieve 6 nationally recognised units of competency that can be used towards the Diploma of Leadership & Management and other Diplomas offered by Southpac.

## Course Program

- Introduction
- Establishing personal goals
- Effective time management
- Work/Life Balance
- Develop and maintain professional competence
- Being a Leader
- Emotional intelligence
- Communication
- Providing direction
- People management
- Dealing with the difficult
- Leading teams
- Leading change
- Reaping the rewards

## Certified Provider

By taking a course with us, you can rest assured you're getting the highest quality content from a certified provider.



LINK TO COURSE URL

## Contact Us

[www.southpac.biz](http://www.southpac.biz)

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TO EDUCATE, TO LEAD, TO INSPIRE...

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